

For More Information and to Order

Visit online: www.kyotoscied.com

Call: 1-310-325-8860

Fax: 1-310-325-8867

Mail: Kyoto Kagaku Co., Ltd.

3109 Lomita Blvd. Torrance, CA 90505

We accept major credit cards:

VISA®, MasterCard®, and American Express®



Return/Refund Policy

Please inspect your purchase immediately upon delivery. We pay special attention to the quality of our products. If you receive defective items, please contact us (if purchased directly) or your local distributor of purchase.

We only accept returns of unused items that have been delivered damaged or discolored.

We do not accept returns of:

- Any products returned more than 10 days after delivery;
- Any products that have been used;
- Any products that do not have a proof of purchase.

Warranty

By this limited warranty, Kyoto Kagaku Co., Ltd. warrants to the original purchaser the product to be free from defects in materials and workmanship during normal use for a period of one (1) year from the date of the original purchase.

If during this period of warranty the product proves defective due to improper materials or workmanship, Kyoto Kagaku will, at its discretion, repair or replace the product or its defective parts without charge for labor or parts, upon the terms and conditions set forth below.

This warranty will not cover the replacement of consumable parts after use.

Conditions

1. This warranty will be granted only when the original invoice or sales receipt (indicating the date of purchase, product type and distributor's name) is presented together with the defective product. Kyoto Kagaku reserves the right to refuse free-of-charge warranty service if the above document cannot be presented or if the information contained in it is incomplete or illegible.
2. This warranty will not cover the damage resulting from adaptations or adjustments which may be made to the product without the prior written consent of Kyoto Kagaku.
3. This warranty will not apply if the lot or serial number on the product has been altered, deleted, removed or made illegible.
4. This warranty covers none of the following:
 - a. Necessary maintenance and repair or replacement of parts due to normal wear and tear;
 - b. Any adaptation or changes to upgrade the product from its normal purpose as described in the Instruction for Use, without the prior written consent of Kyoto Kagaku;
 - c. Transport costs and all risks of transport relating directly or indirectly to the warranty of the product;
 - d. Batteries, electrodes, clothing, fuses, normal wear and tear, staining, discoloration or other cosmetic irregularity which does not impede or degrade product performance;
 - e. Damage resulting from:
 - i) Misuse, including but not limited to failure to use the product for its intended use or in accordance with Kyoto Kagaku's instructions on the proper use and maintenance;
 - ii) Repair done by non-authorized Service Representative or Distributor, or the customer himself;
 - iii) Accidents, lightning, water, fire, improper ventilation or any cause beyond the control of Kyoto Kagaku;
 - iv) Defects of the system into which this product is incorporated.

This warranty does not affect the customer's statutory rights under applicable national laws in force, nor the customer's rights against the distributor arising from their sales/purchase contract.

This limited warranty is the sole and exclusive remedy, offered in lieu of all other warranties, expressed or implied. Kyoto Kagaku will not be liable for any indirect, incidental, contingent, or consequential damages arising from use of this product.

Some states do not allow the exclusion or limitation of implied warranties or liability for incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may have other rights, which vary from state to state.